How to book an Access ticket online

If you are registered with us as an access member, you can book online for many of our unreserved performances.

We are currently able to offer online booking at the venues below for unreserved performances.

- Anson Rooms
- Band Film Studios
- Bristol Cathedral
- Clifton Cathedral
- The Exchange
- Fiddlers
- Harbourside Amphitheatre
- Motion and The Marble Factory
- The Redgrave Theatre
- Rough Trade Records
- Victoria Rooms
- Colston Hall Foyer
- The Station
- Trinity
- Winston Theatre

For tickets to any other venue not listed above please contact the box office on 0117 2034040 or e-mail us at hello@colstonhall.org

If you are not registered with us, please contact the Box Office on 0117 2034040, or email us at hello@colstonhall.org

Alternatively you can complete the ‘join our access register form’ here.

Once you are registered with us, to book online please follow our step by step guide below. Should you encounter any problems please feel free to contact us via email or phone as above.
Booking Access Tickets Online

- Go to [www.colstonhall.org](http://www.colstonhall.org)
- The first thing to do when you land on our website is to log in to your Colston Hall account.
- This will allow the system to recognise that you are on our access register.
- You can do this, by clicking the **log in** button in the top right hand corner of the screen when using a desktop. If you click on this you will be able to log in, using your email address and password.

Alternatively, if you are using a mobile device the **Silhouette icon** will appear as below. If you click on this you will be able to log in, using your email address and password.

*If you are unable to log in, or can no longer remember your log in details, please contact the Box Office on 0117 203 4040 or email [hello@colstonhall.org](mailto:hello@colstonhall.org) and we will be able to reset your account for you.*
• Once you have logged into your account, search for the performance(s) that you wish to book.

• Click on the **BUY NOW** button for that performance, where online access booking is available, you will see **Access Register** and **Personal Assistant** ticket type in the price list.

• Select your Access Register ticket type, and Personal Assistant ticket type by entering the number of tickets required

• **NOTE** Please be aware both tickets will show at full price value at this stage.

• Once you are at the Basket stage, the Personal Assistant ticket will be discounted to zero value.

Please do not hesitate to contact the box office should you have any issues or wish to provide us with any further information to ensure that you have an enjoyable experience.

**Box Office**

Tel: 0117 203 4040
Email: hello@colstonhall.org
Website: www.colstonhall.org